

*From the Assistant G-1 (Civilian Personnel):*

**W**e are pleased to present our Civilian Human Resources (CHR) FY07 Annual Evaluation for your review. This year was a time of unprecedented change for the Army. And yet, throughout this period, the record shows that we continued to provide you, our stakeholders, with consistently high-levels of service. We are proud of what we have accomplished and want to share some of our results with you. For example ---

Our Civilian Personnel Advisory Center (CPAC) offices focused on providing you more direct, comprehensive service at your local installation by shifting classification and staffing resources back to the CPAC.

We implemented major initiatives, such as the National Security Personnel System and the Wounded Warrior Program.

In servicing over 250,000 civilian employees worldwide, we exceeded our DOD servicing ratio goals and increased the number of actions per personnelist and customer.

We continued to reduce the time it takes to fill vacancies to an average of 43 days, exceeding the Army goal of 55 calendar days.

Together with you we reduced our Federal Employee Compensation Act (FECA) costs by \$3.4M. We are continuing to focus on this area along with benefits processing, emergency and deployed employees, and the continuing diversity of our workforce.

I recommend this year's evaluation of our Civilian Human Resources program for your consideration. I look forward to our continuing partnership. Together we are Army Strong!

A handwritten signature in black ink that reads "Susan Duncan". The signature is fluid and cursive, with the first name "Susan" and last name "Duncan" clearly legible.

Susan Duncan

*Army Civilian Corps – Army Strong*